



VoIP Service Platforms Industry Research Report 2026

Industry	Published	Pages	Format
Service & Software	2026-07-04	140	PDF

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Description

The global VoIP Service Platforms market was valued at US\$ million in 2025 and is projected to reach US\$ million by 2032, implying a CAGR of % over 2026–2032.

North America: the VoIP Service Platforms market is projected to increase from US\$ million in 2026 to US\$ million by 2032, reflecting a CAGR of % over 2026–2032. Europe: the VoIP Service Platforms market is projected to rise from US\$ million in 2026 to US\$ million by 2032, registering a CAGR of % over 2026–2032. Asia Pacific: the VoIP Service Platforms market is expected to grow from US\$ million in 2026 to US\$ million by 2032, at a CAGR of % over 2026–2032. Leading global service providers of VoIP Service Platforms include Zoom, Rakuten Viber, Cisco, Microsoft, Mitel, RingCentral, Avaya, Twilio and Meta, among others; in 2025, the top three vendors together accounted for approximately % of global revenue.

Report Scope

This report quantifies the global VoIP Service Platforms market in terms of revenue (US\$ million) and, where applicable, service volume (k units), using 2024 as the base year and providing annual historical and forecast data for 2021–2032.

It standardizes definitions of service Types and end-use Applications, harmonizes provider attribution, and delivers comparable time series by company, Type, Application, and region or country, including indicative price bands (US\$/k units) and concentration ratios (CR5/CR10). Outputs are intended to support service design, budgeting, capacity planning, and benchmarking for providers, platforms, channel partners, and investors; the report also reviews technology shifts and notable service innovations relevant to VoIP Service Platforms.

Key Companies & Market Share Insights

This section profiles leading service providers with 2021–2025 results and a 2026–2032 outlook—covering revenue, market share, price bands, service portfolio and client mix, regional and channel mix, and key developments (M&A, network expansion, certifications). It also provides global revenue, average price, and—where applicable—volume metrics by provider, and calculates CR5/CR10 and rank changes to support comparative benchmarking.

VoIP Service Platforms Market by Company

- Zoom
- Rakuten Viber
- Cisco
- Microsoft
- Mitel

RingCentral
Avaya
Twilio
Meta
8×8
Verizon
Enreach
GoTo
Vonage
Ooma
TextNow
Aircall
AVOXI
Dialpad
Sangoma Technologies
Dstny
NFON
Nextiva
Grasshopper
3CX
Google
Ziff Davis
OpenPhone
CounterPath (Alianza)

VoIP Service Platforms Segment by Type

Android OS
iOS
Window OS
Others

VoIP Service Platforms Segment by Application

SMEs
Large Enterprises
Others

VoIP Service Platforms Segment by Region

North America
United States
Canada
Mexico
Europe
Germany
France
U.K.
Italy
Spain
Russia
Netherlands

Nordic Countries

Asia-Pacific

China

Japan

South Korea

India

Australia

Taiwan

Southeast Asia

South America

Brazil

Argentina

Chile

Middle East & Africa

Saudi Arabia

Israel

United Arab Emirates

Turkey

Iran

Egypt

Key Drivers & Barriers

High-impact rendering factors and drivers have been studied in this report to aid the readers to understand the general development. Moreover, the report includes restraints and challenges that may act as stumbling blocks on the way of the players. This will assist the users to be attentive and make informed decisions related to business. Specialists have also laid their focus on the upcoming business prospects.

Reasons to Buy This Report

1. This report will help the readers to understand the competition within the industries and strategies for the competitive environment to enhance the potential profit. The report also focuses on the competitive landscape of the global VoIP Service Platforms market, and introduces in detail the market share, industry ranking, competitor ecosystem, market performance, new product development, operation situation, expansion, and acquisition. etc. of the main players, which helps the readers to identify the main competitors and deeply understand the competition pattern of the market.
2. This report will help stakeholders to understand the global industry status and trends of VoIP Service Platforms and provides them with information on key market drivers, restraints, challenges, and opportunities.
3. This report will help stakeholders to understand competitors better and gain more insights to strengthen their position in their businesses. The competitive landscape section includes the market share and rank (in volume and value), competitor ecosystem, new product development, expansion, and acquisition.
4. This report stays updated with novel technology integration, features, and the latest developments in the market
5. This report helps stakeholders to gain insights into which regions to target globally
6. This report helps stakeholders to gain insights into the end-user perception concerning the adoption of VoIP Service Platforms.
7. This report helps stakeholders to identify some of the key players in the market and understand their valuable contribution.

Chapter Outline

Chapter 1:

Research objectives, research methods, data sources, data cross-validation;

Chapter 2:

Introduces the report scope of the report, executive summary of different market segments (product type, application, etc), including the market size of each market segment, future development potential, and so on. It offers a high-level view of the current state of the market and its likely evolution in the short to mid-term, and long term.

Chapter 3:

Provides the analysis of various market segments product types, covering the market size and development potential of each market segment, to help readers find the blue ocean market in different market segments.

Chapter 4:

Provides the analysis of various market segments application, covering the market size and development potential of each market segment, to help readers find the blue ocean market in different downstream markets.

Chapter 5:

Introduces executive summary of global market size, regional market size, this section also introduces the market dynamics, latest developments of the market, the driving factors and restrictive factors of the market, the challenges and risks faced by companies in the industry, and the analysis of relevant policies in the industry.

Chapter 6:

Detailed analysis of VoIP Service Platforms companies' competitive landscape, revenue market share, latest development plan, merger, and acquisition information, etc.

Chapter 7, 8, 9, 10, 11: North America, Europe, Asia Pacific, South America, Middle East and Africa segment by country. It provides a quantitative analysis of the market size and development potential of each region and its main countries and introduces the market development, future development prospects, market space, and capacity of each country in the world.

Chapter 12:

Provides profiles of key players, introducing the basic situation of the main companies in the market in detail, including revenue, gross margin, product introduction, recent development, etc.

Chapter 13:

The main points and conclusions of the report.

Table of Contents

1 Preface

- 1.1 Scope of Report
- 1.2 Reasons for Doing This Study
- 1.3 Research Methodology
- 1.4 Research Process
- 1.5 Data Source
 - 1.5.1 Secondary Sources
 - 1.5.2 Primary Sources

2 Market Overview

- 2.1 Product Definition
- 2.2 VoIP Service Platforms by Type
 - 2.2.1 Market Value Comparison by Type (2021 VS 2025 VS 2032)
 - 2.2.2 Android OS
 - 2.2.3 iOS
 - 2.2.4 Window OS
 - 2.2.5 Others
- 2.3 VoIP Service Platforms by Application
 - 2.3.1 Market Value Comparison by Application (2021 VS 2025 VS 2032)
 - 2.3.2 SMEs
 - 2.3.3 Large Enterprises
 - 2.3.4 Others
- 2.4 Assumptions and Limitations

3 VoIP Service Platforms Breakdown Data by Type

- 3.1 Global VoIP Service Platforms Historic Market Size by Type (2021-2026)
- 3.2 Global VoIP Service Platforms Forecasted Market Size by Type (2027-2032)

4 VoIP Service Platforms Breakdown Data by Application

- 4.1 Global VoIP Service Platforms Historic Market Size by Application (2021-2026)
- 4.2 Global VoIP Service Platforms Forecasted Market Size by Application (2027-2032)

5 Global Growth Trends

- 5.1 Global VoIP Service Platforms Market Perspective (2021-2032)
- 5.2 Global VoIP Service Platforms Growth Trends by Region
 - 5.2.1 Global VoIP Service Platforms Market Size by Region: 2021 VS 2025 VS 2032
 - 5.2.2 VoIP Service Platforms Historic Market Size by Region (2021-2026)
 - 5.2.3 VoIP Service Platforms Forecasted Market Size by Region (2027-2032)
- 5.3 VoIP Service Platforms Market Dynamics
 - 5.3.1 VoIP Service Platforms Industry Trends
 - 5.3.2 VoIP Service Platforms Market Drivers
 - 5.3.3 VoIP Service Platforms Market Challenges
 - 5.3.4 VoIP Service Platforms Market Restraints

6 Market Competitive Landscape by Players

- 6.1 Global Top VoIP Service Platforms Players by Revenue

6.1.1 Global Top VoIP Service Platforms Players by Revenue (2021-2026)
6.1.2 Global VoIP Service Platforms Revenue Market Share by Players (2021-2026)
6.2 Global VoIP Service Platforms Industry Players Ranking, 2023 VS 2024 VS 2025
6.3 Global Key Players of VoIP Service Platforms Head Office and Area Served
6.4 Global VoIP Service Platforms Players, Product Type & Application
6.5 Global VoIP Service Platforms Manufacturers Established Date
6.6 Global VoIP Service Platforms Market CR5 and HHI
6.7 Global Players Mergers & Acquisition

7 North America

7.1 North America VoIP Service Platforms Market Size (2021-2032)
7.2 North America VoIP Service Platforms Market Growth Rate by Country: 2021 VS 2025 VS 2032
7.3 North America VoIP Service Platforms Market Size by Country (2021-2026)
7.4 North America VoIP Service Platforms Market Size by Country (2027-2032)
7.5 United States
7.5 United States
7.6 Canada
7.7 Mexico

8 Europe

8.1 Europe VoIP Service Platforms Market Size (2021-2032)
8.2 Europe VoIP Service Platforms Market Growth Rate by Country: 2021 VS 2025 VS 2032
8.3 Europe VoIP Service Platforms Market Size by Country (2021-2026)
8.4 Europe VoIP Service Platforms Market Size by Country (2027-2032)
8.5 Germany
8.6 France
8.7 U.K.
8.8 Italy
8.9 Spain
8.10 Russia
8.11 Netherlands
8.12 Nordic Countries

9 Asia-Pacific

9.1 Asia-Pacific VoIP Service Platforms Market Size (2021-2032)
9.2 Asia-Pacific VoIP Service Platforms Market Growth Rate by Country: 2021 VS 2025 VS 2032
9.3 Asia-Pacific VoIP Service Platforms Market Size by Country (2021-2026)
9.4 Asia-Pacific VoIP Service Platforms Market Size by Country (2027-2032)
9.5 China
9.6 Japan
9.7 South Korea
9.8 India
9.9 Australia
9.10 China Taiwan
9.11 Southeast Asia

10 South America

10.1 South America VoIP Service Platforms Market Size (2021-2032)
10.2 South America VoIP Service Platforms Market Growth Rate by Country: 2021 VS 2025 VS 2032
10.3 South America VoIP Service Platforms Market Size by Country (2021-2026)
10.4 South America VoIP Service Platforms Market Size by Country (2027-2032)

- 10.5 Brazil
- 10.6 Argentina
- 10.7 Chile
- 10.8 Colombia
- 10.9 Peru

11 Middle East & Africa

- 11.1 Middle East & Africa VoIP Service Platforms Market Size (2021-2032)
- 11.2 Middle East & Africa VoIP Service Platforms Market Growth Rate by Country: 2021 VS 2025 VS 2032
- 11.3 Middle East & Africa VoIP Service Platforms Market Size by Country (2021-2026)
- 11.4 Middle East & Africa VoIP Service Platforms Market Size by Country (2027-2032)
- 11.5 Saudi Arabia
- 11.6 Israel
- 11.7 United Arab Emirates
- 11.8 Turkey
- 11.9 Iran
- 11.10 Egypt

12 Players Profiled

- 12.1 Zoom
 - 12.1.1 Zoom Company Information
 - 12.1.2 Zoom Business Overview
 - 12.1.3 Zoom Revenue in VoIP Service Platforms Business (2021-2026)
 - 12.1.4 Zoom VoIP Service Platforms Product Portfolio
 - 12.1.5 Zoom Recent Developments
- 12.2 Rakuten Viber
 - 12.2.1 Rakuten Viber Company Information
 - 12.2.2 Rakuten Viber Business Overview
 - 12.2.3 Rakuten Viber Revenue in VoIP Service Platforms Business (2021-2026)
 - 12.2.4 Rakuten Viber VoIP Service Platforms Product Portfolio
 - 12.2.5 Rakuten Viber Recent Developments
- 12.3 Cisco
 - 12.3.1 Cisco Company Information
 - 12.3.2 Cisco Business Overview
 - 12.3.3 Cisco Revenue in VoIP Service Platforms Business (2021-2026)
 - 12.3.4 Cisco VoIP Service Platforms Product Portfolio
 - 12.3.5 Cisco Recent Developments
- 12.4 Microsoft
 - 12.4.1 Microsoft Company Information
 - 12.4.2 Microsoft Business Overview
 - 12.4.3 Microsoft Revenue in VoIP Service Platforms Business (2021-2026)
 - 12.4.4 Microsoft VoIP Service Platforms Product Portfolio
 - 12.4.5 Microsoft Recent Developments
- 12.5 Mitel
 - 12.5.1 Mitel Company Information
 - 12.5.2 Mitel Business Overview
 - 12.5.3 Mitel Revenue in VoIP Service Platforms Business (2021-2026)
 - 12.5.4 Mitel VoIP Service Platforms Product Portfolio
 - 12.5.5 Mitel Recent Developments
- 12.6 RingCentral

12.6.1 RingCentral Company Information

12.6.2 RingCentral Business Overview

12.6.3 RingCentral Revenue in VoIP Service Platforms Business (2021-2026)

12.6.4 RingCentral VoIP Service Platforms Product Portfolio

12.6.5 RingCentral Recent Developments

12.7 Avaya

12.7.1 Avaya Company Information

12.7.2 Avaya Business Overview

12.7.3 Avaya Revenue in VoIP Service Platforms Business (2021-2026)

12.7.4 Avaya VoIP Service Platforms Product Portfolio

12.7.5 Avaya Recent Developments

12.8 Twilio

12.8.1 Twilio Company Information

12.8.2 Twilio Business Overview

12.8.3 Twilio Revenue in VoIP Service Platforms Business (2021-2026)

12.8.4 Twilio VoIP Service Platforms Product Portfolio

12.8.5 Twilio Recent Developments

12.9 Meta

12.9.1 Meta Company Information

12.9.2 Meta Business Overview

12.9.3 Meta Revenue in VoIP Service Platforms Business (2021-2026)

12.9.4 Meta VoIP Service Platforms Product Portfolio

12.9.5 Meta Recent Developments

12.10 8×8

12.10.1 8×8 Company Information

12.10.2 8×8 Business Overview

12.10.3 8×8 Revenue in VoIP Service Platforms Business (2021-2026)

12.10.4 8×8 VoIP Service Platforms Product Portfolio

12.10.5 8×8 Recent Developments

12.11 Verizon

12.11.1 Verizon Company Information

12.11.2 Verizon Business Overview

12.11.3 Verizon Revenue in VoIP Service Platforms Business (2021-2026)

12.11.4 Verizon VoIP Service Platforms Product Portfolio

12.11.5 Verizon Recent Developments

12.12 Enreach

12.12.1 Enreach Company Information

12.12.2 Enreach Business Overview

12.12.3 Enreach Revenue in VoIP Service Platforms Business (2021-2026)

12.12.4 Enreach VoIP Service Platforms Product Portfolio

12.12.5 Enreach Recent Developments

12.13 GoTo

12.13.1 GoTo Company Information

12.13.2 GoTo Business Overview

12.13.3 GoTo Revenue in VoIP Service Platforms Business (2021-2026)

12.13.4 GoTo VoIP Service Platforms Product Portfolio

12.13.5 GoTo Recent Developments

12.14 Vonage

- 12.14.1 Vonage Company Information
- 12.14.2 Vonage Business Overview
- 12.14.3 Vonage Revenue in VoIP Service Platforms Business (2021-2026)
- 12.14.4 Vonage VoIP Service Platforms Product Portfolio
- 12.14.5 Vonage Recent Developments

12.15 Ooma

- 12.15.1 Ooma Company Information
- 12.15.2 Ooma Business Overview
- 12.15.3 Ooma Revenue in VoIP Service Platforms Business (2021-2026)
- 12.15.4 Ooma VoIP Service Platforms Product Portfolio
- 12.15.5 Ooma Recent Developments

12.16 TextNow

- 12.16.1 TextNow Company Information
- 12.16.2 TextNow Business Overview
- 12.16.3 TextNow Revenue in VoIP Service Platforms Business (2021-2026)
- 12.16.4 TextNow VoIP Service Platforms Product Portfolio
- 12.16.5 TextNow Recent Developments

12.17 Aircall

- 12.17.1 Aircall Company Information
- 12.17.2 Aircall Business Overview
- 12.17.3 Aircall Revenue in VoIP Service Platforms Business (2021-2026)
- 12.17.4 Aircall VoIP Service Platforms Product Portfolio
- 12.17.5 Aircall Recent Developments

12.18 AVOXI

- 12.18.1 AVOXI Company Information
- 12.18.2 AVOXI Business Overview
- 12.18.3 AVOXI Revenue in VoIP Service Platforms Business (2021-2026)
- 12.18.4 AVOXI VoIP Service Platforms Product Portfolio
- 12.18.5 AVOXI Recent Developments

12.19 Dialpad

- 12.19.1 Dialpad Company Information
- 12.19.2 Dialpad Business Overview
- 12.19.3 Dialpad Revenue in VoIP Service Platforms Business (2021-2026)
- 12.19.4 Dialpad VoIP Service Platforms Product Portfolio
- 12.19.5 Dialpad Recent Developments

12.20 Sangoma Technologies

- 12.20.1 Sangoma Technologies Company Information
- 12.20.2 Sangoma Technologies Business Overview
- 12.20.3 Sangoma Technologies Revenue in VoIP Service Platforms Business (2021-2026)
- 12.20.4 Sangoma Technologies VoIP Service Platforms Product Portfolio
- 12.20.5 Sangoma Technologies Recent Developments

12.21 Dstny

- 12.21.1 Dstny Company Information
- 12.21.2 Dstny Business Overview
- 12.21.3 Dstny Revenue in VoIP Service Platforms Business (2021-2026)
- 12.21.4 Dstny VoIP Service Platforms Product Portfolio
- 12.21.5 Dstny Recent Developments

12.22 NFON

- 12.22.1 NFON Company Information
- 12.22.2 NFON Business Overview
- 12.22.3 NFON Revenue in VoIP Service Platforms Business (2021-2026)
- 12.22.4 NFON VoIP Service Platforms Product Portfolio
- 12.22.5 NFON Recent Developments

12.23 Nextiva

- 12.23.1 Nextiva Company Information
- 12.23.2 Nextiva Business Overview
- 12.23.3 Nextiva Revenue in VoIP Service Platforms Business (2021-2026)
- 12.23.4 Nextiva VoIP Service Platforms Product Portfolio
- 12.23.5 Nextiva Recent Developments

12.24 Grasshopper

- 12.24.1 Grasshopper Company Information
- 12.24.2 Grasshopper Business Overview
- 12.24.3 Grasshopper Revenue in VoIP Service Platforms Business (2021-2026)
- 12.24.4 Grasshopper VoIP Service Platforms Product Portfolio
- 12.24.5 Grasshopper Recent Developments

12.25 3CX

- 12.25.1 3CX Company Information
- 12.25.2 3CX Business Overview
- 12.25.3 3CX Revenue in VoIP Service Platforms Business (2021-2026)
- 12.25.4 3CX VoIP Service Platforms Product Portfolio
- 12.25.5 3CX Recent Developments

12.26 Google

- 12.26.1 Google Company Information
- 12.26.2 Google Business Overview
- 12.26.3 Google Revenue in VoIP Service Platforms Business (2021-2026)
- 12.26.4 Google VoIP Service Platforms Product Portfolio
- 12.26.5 Google Recent Developments

12.27 Ziff Davis

- 12.27.1 Ziff Davis Company Information
- 12.27.2 Ziff Davis Business Overview
- 12.27.3 Ziff Davis Revenue in VoIP Service Platforms Business (2021-2026)
- 12.27.4 Ziff Davis VoIP Service Platforms Product Portfolio
- 12.27.5 Ziff Davis Recent Developments

12.28 OpenPhone

- 12.28.1 OpenPhone Company Information
- 12.28.2 OpenPhone Business Overview
- 12.28.3 OpenPhone Revenue in VoIP Service Platforms Business (2021-2026)
- 12.28.4 OpenPhone VoIP Service Platforms Product Portfolio
- 12.28.5 OpenPhone Recent Developments

12.29 CounterPath (Alianza)

- 12.29.1 CounterPath (Alianza) Company Information
- 12.29.2 CounterPath (Alianza) Business Overview
- 12.29.3 CounterPath (Alianza) Revenue in VoIP Service Platforms Business (2021-2026)
- 12.29.4 CounterPath (Alianza) VoIP Service Platforms Product Portfolio
- 12.29.5 CounterPath (Alianza) Recent Developments

13 Report Conclusion

List of Tables and Figures

List of Tables:

- Table 1: Secondary Sources
- Table 2: Primary Sources
- Table 3: Market Value Comparison by Type (2021 VS 2025 VS 2032) & (US\$ Million)
- Table 4: Market Value Comparison by Application (2021 VS 2025 VS 2032) & (US\$ Million)
- Table 5: Global VoIP Service Platforms Market Size by Type (2021-2026) & (US\$ Million)
- Table 6: Global VoIP Service Platforms Revenue Market Share by Type (2021-2026)
- Table 7: Global VoIP Service Platforms Forecasted Market Size by Type (2027-2032) & (US\$ Million)
- Table 8: Global VoIP Service Platforms Revenue Market Share by Type (2027-2032)
- Table 9: Global VoIP Service Platforms Market Size by Application (2021-2026) & (US\$ Million)
- Table 10: Global VoIP Service Platforms Revenue Market Share by Application (2021-2026)
- Table 11: Global VoIP Service Platforms Forecasted Market Size by Application (2027-2032) & (US\$ Million)
- Table 12: Global VoIP Service Platforms Revenue Market Share by Application (2027-2032)
- Table 13: Global VoIP Service Platforms Market Size by Region (US\$ Million): 2021 VS 2025 VS 2032
- Table 14: Global VoIP Service Platforms Market Size by Region (2021-2026) & (US\$ Million)
- Table 15: Global VoIP Service Platforms Market Share by Region (2021-2026)
- Table 16: Global VoIP Service Platforms Forecasted Market Size by Region (2027-2032) & (US\$ Million)
- Table 17: Global VoIP Service Platforms Market Share by Region (2027-2032)
- Table 18: VoIP Service Platforms Industry Trends
- Table 19: VoIP Service Platforms Industry Drivers
- Table 20: VoIP Service Platforms Industry Opportunities and Challenges
- Table 21: VoIP Service Platforms Market Restraints
- Table 22: Global Top VoIP Service Platforms Players by Revenue (US\$ Million) & (2021-2026)
- Table 23: Global VoIP Service Platforms Revenue Market Share by Players (2021-2026)
- Table 24: Global VoIP Service Platforms Industry Players Ranking, 2024 VS 2025 VS 2026
- Table 25: Global Key Players of VoIP Service Platforms, Headquarters and Area Served
- Table 26: Global VoIP Service Platforms Players, Product Type & Application
- Table 27: Global Players Market Concentration Ratio (CR5 and HHI)
- Table 28: Global VoIP Service Platforms by Players Type (Tier 1, Tier 2, and Tier 3) & (Based on the Revenue of 2025)
- Table 29: Players Mergers & Acquisitions, Expansion Plans
- Table 30: North America VoIP Service Platforms Market Growth Rate by Country: 2021 VS 2025 VS 2032 (US\$ Million)
- Table 31: North America VoIP Service Platforms Market Size by Country (2021-2026) & (US\$ Million)
- Table 32: North America VoIP Service Platforms Market Size by Country (2027-2032) & (US\$ Million)
- Table 33: Europe VoIP Service Platforms Market Growth Rate by Country: 2021 VS 2025 VS 2032 (US\$ Million)
- Table 34: Europe VoIP Service Platforms Market Size by Country (2021-2026) & (US\$ Million)
- Table 35: Europe VoIP Service Platforms Market Size by Country (2027-2032) & (US\$ Million)
- Table 36: Asia Pacific VoIP Service Platforms Market Growth Rate by Country: 2021 VS 2025 VS 2032 (US\$ Million)
- Table 37: Asia Pacific VoIP Service Platforms Market Size by Region (2021-2026) & (US\$ Million)
- Table 38: Asia Pacific VoIP Service Platforms Market Size by Country (2027-2032) & (US\$ Million)
- Table 39: South America VoIP Service Platforms Market Growth Rate by Country: 2021 VS 2025 VS 2032 (US\$ Million)
- Table 40: South America VoIP Service Platforms Market Size by Country (2021-2026) & (US\$ Million)
- Table 41: South America VoIP Service Platforms Market Size by Country (2027-2032) & (US\$ Million)
- Table 42: Middle East & Africa VoIP Service Platforms Market Growth Rate by Country: 2021 VS 2025 VS 2032 (US\$ Million)
- Table 43: Middle East & Africa VoIP Service Platforms Market Size by Country (2021-2026) & (US\$ Million)
- Table 44: Middle East & Africa VoIP Service Platforms Market Size by Country (2027-2032) & (US\$ Million)
- Table 45: Zoom Company Information
- Table 46: Zoom Business Overview
- Table 47: Zoom Revenue in VoIP Service Platforms Business (2021-2026) & (US\$ Million)
- Table 48: Zoom VoIP Service Platforms Product Portfolio
- Table 49: Zoom Recent Developments
- Table 50: Rakuten Viber Company Information
- Table 51: Rakuten Viber Business Overview
- Table 52: Rakuten Viber Revenue in VoIP Service Platforms Business (2021-2026) & (US\$ Million)
- Table 53: Rakuten Viber VoIP Service Platforms Product Portfolio
- Table 54: Rakuten Viber Recent Developments
- Table 55: Cisco Company Information

- [Table 56: Cisco Business Overview](#)
- [Table 57: Cisco Revenue in VoIP Service Platforms Business \(2021-2026\) & \(US\\$ Million\)](#)
- [Table 58: Cisco VoIP Service Platforms Product Portfolio](#)
- [Table 59: Cisco Recent Developments](#)
- [Table 60: Microsoft Company Information](#)
- [Table 61: Microsoft Business Overview](#)
- [Table 62: Microsoft Revenue in VoIP Service Platforms Business \(2021-2026\) & \(US\\$ Million\)](#)
- [Table 63: Microsoft VoIP Service Platforms Product Portfolio](#)
- [Table 64: Microsoft Recent Developments](#)
- [Table 65: Mitel Company Information](#)
- [Table 66: Mitel Business Overview](#)
- [Table 67: Mitel Revenue in VoIP Service Platforms Business \(2021-2026\) & \(US\\$ Million\)](#)
- [Table 68: Mitel VoIP Service Platforms Product Portfolio](#)
- [Table 69: Mitel Recent Developments](#)
- [Table 70: RingCentral Company Information](#)
- [Table 71: RingCentral Business Overview](#)
- [Table 72: RingCentral Revenue in VoIP Service Platforms Business \(2021-2026\) & \(US\\$ Million\)](#)
- [Table 73: RingCentral VoIP Service Platforms Product Portfolio](#)
- [Table 74: RingCentral Recent Developments](#)
- [Table 75: Avaya Company Information](#)
- [Table 76: Avaya Business Overview](#)
- [Table 77: Avaya Revenue in VoIP Service Platforms Business \(2021-2026\) & \(US\\$ Million\)](#)
- [Table 78: Avaya VoIP Service Platforms Product Portfolio](#)
- [Table 79: Avaya Recent Developments](#)
- [Table 80: Twilio Company Information](#)
- [Table 81: Twilio Business Overview](#)
- [Table 82: Twilio Revenue in VoIP Service Platforms Business \(2021-2026\) & \(US\\$ Million\)](#)
- [Table 83: Twilio VoIP Service Platforms Product Portfolio](#)
- [Table 84: Twilio Recent Developments](#)
- [Table 85: Meta Company Information](#)
- [Table 86: Meta Business Overview](#)
- [Table 87: Meta Revenue in VoIP Service Platforms Business \(2021-2026\) & \(US\\$ Million\)](#)
- [Table 88: Meta VoIP Service Platforms Product Portfolio](#)
- [Table 89: Meta Recent Developments](#)
- [Table 90: 8×8 Company Information](#)
- [Table 91: 8×8 Business Overview](#)
- [Table 92: 8×8 Revenue in VoIP Service Platforms Business \(2021-2026\) & \(US\\$ Million\)](#)
- [Table 93: 8×8 VoIP Service Platforms Product Portfolio](#)
- [Table 94: 8×8 Recent Developments](#)
- [Table 95: Verizon Company Information](#)
- [Table 96: Verizon Business Overview](#)
- [Table 97: Verizon Revenue in VoIP Service Platforms Business \(2021-2026\) & \(US\\$ Million\)](#)
- [Table 98: Verizon VoIP Service Platforms Product Portfolio](#)
- [Table 99: Verizon Recent Developments](#)
- [Table 100: Enreach Company Information](#)
- [Table 101: Enreach Business Overview](#)
- [Table 102: Enreach Revenue in VoIP Service Platforms Business \(2021-2026\) & \(US\\$ Million\)](#)
- [Table 103: Enreach VoIP Service Platforms Product Portfolio](#)
- [Table 104: Enreach Recent Developments](#)
- [Table 105: GoTo Company Information](#)
- [Table 106: GoTo Business Overview](#)
- [Table 107: GoTo Revenue in VoIP Service Platforms Business \(2021-2026\) & \(US\\$ Million\)](#)
- [Table 108: GoTo VoIP Service Platforms Product Portfolio](#)
- [Table 109: GoTo Recent Developments](#)
- [Table 110: Vonage Company Information](#)
- [Table 111: Vonage Business Overview](#)
- [Table 112: Vonage Revenue in VoIP Service Platforms Business \(2021-2026\) & \(US\\$ Million\)](#)
- [Table 113: Vonage VoIP Service Platforms Product Portfolio](#)
- [Table 114: Vonage Recent Developments](#)
- [Table 115: Ooma Company Information](#)
- [Table 116: Ooma Business Overview](#)
- [Table 117: Ooma Revenue in VoIP Service Platforms Business \(2021-2026\) & \(US\\$ Million\)](#)
- [Table 118: Ooma VoIP Service Platforms Product Portfolio](#)
- [Table 119: Ooma Recent Developments](#)
- [Table 120: TextNow Company Information](#)

- [Table 121: TextNow Business Overview](#)
- [Table 122: TextNow Revenue in VoIP Service Platforms Business \(2021-2026\) & \(US\\$ Million\)](#)
- [Table 123: TextNow VoIP Service Platforms Product Portfolio](#)
- [Table 124: TextNow Recent Developments](#)
- [Table 125: Aircall Company Information](#)
- [Table 126: Aircall Business Overview](#)
- [Table 127: Aircall Revenue in VoIP Service Platforms Business \(2021-2026\) & \(US\\$ Million\)](#)
- [Table 128: Aircall VoIP Service Platforms Product Portfolio](#)
- [Table 129: Aircall Recent Developments](#)
- [Table 130: AVOXI Company Information](#)
- [Table 131: AVOXI Business Overview](#)
- [Table 132: AVOXI Revenue in VoIP Service Platforms Business \(2021-2026\) & \(US\\$ Million\)](#)
- [Table 133: AVOXI VoIP Service Platforms Product Portfolio](#)
- [Table 134: AVOXI Recent Developments](#)
- [Table 135: Dialpad Company Information](#)
- [Table 136: Dialpad Business Overview](#)
- [Table 137: Dialpad Revenue in VoIP Service Platforms Business \(2021-2026\) & \(US\\$ Million\)](#)
- [Table 138: Dialpad VoIP Service Platforms Product Portfolio](#)
- [Table 139: Dialpad Recent Developments](#)
- [Table 140: Sangoma Technologies Company Information](#)
- [Table 141: Sangoma Technologies Business Overview](#)
- [Table 142: Sangoma Technologies Revenue in VoIP Service Platforms Business \(2021-2026\) & \(US\\$ Million\)](#)
- [Table 143: Sangoma Technologies VoIP Service Platforms Product Portfolio](#)
- [Table 144: Sangoma Technologies Recent Developments](#)
- [Table 145: Dstny Company Information](#)
- [Table 146: Dstny Business Overview](#)
- [Table 147: Dstny Revenue in VoIP Service Platforms Business \(2021-2026\) & \(US\\$ Million\)](#)
- [Table 148: Dstny VoIP Service Platforms Product Portfolio](#)
- [Table 149: Dstny Recent Developments](#)
- [Table 150: NFON Company Information](#)
- [Table 151: NFON Business Overview](#)
- [Table 152: NFON Revenue in VoIP Service Platforms Business \(2021-2026\) & \(US\\$ Million\)](#)
- [Table 153: NFON VoIP Service Platforms Product Portfolio](#)
- [Table 154: NFON Recent Developments](#)
- [Table 155: Nextiva Company Information](#)
- [Table 156: Nextiva Business Overview](#)
- [Table 157: Nextiva Revenue in VoIP Service Platforms Business \(2021-2026\) & \(US\\$ Million\)](#)
- [Table 158: Nextiva VoIP Service Platforms Product Portfolio](#)
- [Table 159: Nextiva Recent Developments](#)
- [Table 160: Grasshopper Company Information](#)
- [Table 161: Grasshopper Business Overview](#)
- [Table 162: Grasshopper Revenue in VoIP Service Platforms Business \(2021-2026\) & \(US\\$ Million\)](#)
- [Table 163: Grasshopper VoIP Service Platforms Product Portfolio](#)
- [Table 164: Grasshopper Recent Developments](#)
- [Table 165: 3CX Company Information](#)
- [Table 166: 3CX Business Overview](#)
- [Table 167: 3CX Revenue in VoIP Service Platforms Business \(2021-2026\) & \(US\\$ Million\)](#)
- [Table 168: 3CX VoIP Service Platforms Product Portfolio](#)
- [Table 169: 3CX Recent Developments](#)
- [Table 170: Google Company Information](#)
- [Table 171: Google Business Overview](#)
- [Table 172: Google Revenue in VoIP Service Platforms Business \(2021-2026\) & \(US\\$ Million\)](#)
- [Table 173: Google VoIP Service Platforms Product Portfolio](#)
- [Table 174: Google Recent Developments](#)
- [Table 175: Ziff Davis Company Information](#)
- [Table 176: Ziff Davis Business Overview](#)
- [Table 177: Ziff Davis Revenue in VoIP Service Platforms Business \(2021-2026\) & \(US\\$ Million\)](#)
- [Table 178: Ziff Davis VoIP Service Platforms Product Portfolio](#)
- [Table 179: Ziff Davis Recent Developments](#)
- [Table 180: OpenPhone Company Information](#)
- [Table 181: OpenPhone Business Overview](#)
- [Table 182: OpenPhone Revenue in VoIP Service Platforms Business \(2021-2026\) & \(US\\$ Million\)](#)
- [Table 183: OpenPhone VoIP Service Platforms Product Portfolio](#)
- [Table 184: OpenPhone Recent Developments](#)
- [Table 185: CounterPath \(Alianza\) Company Information](#)

- Table 186: CounterPath (Alianza) Business Overview
- Table 187: CounterPath (Alianza) Revenue in VoIP Service Platforms Business (2021-2026) & (US\$ Million)
- Table 188: CounterPath (Alianza) VoIP Service Platforms Product Portfolio
- Table 189: CounterPath (Alianza) Recent Developments
- Table 190: Authors List of This Report

List of Figures:

- Figure 1: Research Methodology
- Figure 2: Research Process
- Figure 3: Key Executives Interviewed
- Figure 4: VoIP Service Platforms Product Image
- Figure 5: Global VoIP Service Platforms Market Size Comparison by Type (2021 VS 2025 VS 2032) & (US\$ Million)
- Figure 6: Global VoIP Service Platforms Market Share by Type: 2025 VS 2032
- Figure 7: Android OS Product
- Figure 8: iOS Product
- Figure 9: Window OS Product
- Figure 10: Others Product
- Figure 11: Global VoIP Service Platforms Market Size by Application (2021 VS 2025 VS 2032) & (US\$ Million)
- Figure 12: Global VoIP Service Platforms Market Share by Application: 2025 VS 2032
- Figure 13: SMEs Product
- Figure 14: Large Enterprises Product
- Figure 15: Others Product
- Figure 16: Global VoIP Service Platforms Market Size (US\$ Million), Year-over-Year: 2021-2032
- Figure 17: Global VoIP Service Platforms Market Size, (US\$ Million), 2021 VS 2025 VS 2032
- Figure 18: Global VoIP Service Platforms Market Share by Region: 2025 VS 2032
- Figure 19: Global VoIP Service Platforms Market Share by Players in 2025
- Figure 20: Global VoIP Service Platforms Manufacturers Established Date
- Figure 21: Global Top 5 and 10 VoIP Service Platforms Players Market Share by Revenue in 2025
- Figure 22: Players Type (Tier 1, Tier 2, and Tier 3): 2021 VS 2025
- Figure 23: North America VoIP Service Platforms Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 24: North America VoIP Service Platforms Market Share by Country (2021-2032)
- Figure 25: United States VoIP Service Platforms Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 26: Canada VoIP Service Platforms Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 27: Mexico VoIP Service Platforms Market Share by Country (2021-2032)
- Figure 28: Europe VoIP Service Platforms Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 29: Europe VoIP Service Platforms Market Share by Country (2021-2032)
- Figure 30: Germany VoIP Service Platforms Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 31: France VoIP Service Platforms Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 32: U.K. VoIP Service Platforms Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 33: Italy VoIP Service Platforms Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 34: Spain VoIP Service Platforms Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 35: Russia VoIP Service Platforms Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 36: Netherlands VoIP Service Platforms Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 37: Nordic Countries VoIP Service Platforms Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 38: Asia-Pacific VoIP Service Platforms Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 39: Asia-Pacific VoIP Service Platforms Market Share by Country (2021-2032)
- Figure 40: China VoIP Service Platforms Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 41: Japan VoIP Service Platforms Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 42: South Korea VoIP Service Platforms Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 43: India VoIP Service Platforms Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 44: India VoIP Service Platforms Market Share by Country (2021-2032)
- Figure 45: Australia VoIP Service Platforms Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 46: China Taiwan VoIP Service Platforms Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 47: Southeast Asia VoIP Service Platforms Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 48: South America VoIP Service Platforms Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 49: South America VoIP Service Platforms Market Share by Country (2021-2032)
- Figure 50: Brazil VoIP Service Platforms Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 51: Argentina VoIP Service Platforms Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 52: Chile VoIP Service Platforms Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 53: Colombia VoIP Service Platforms Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 54: Peru VoIP Service Platforms Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 55: Zoom Revenue Growth Rate in VoIP Service Platforms Business (2021-2026)
- Figure 56: Rakuten Viber Revenue Growth Rate in VoIP Service Platforms Business (2021-2026)

- Figure 57: Cisco Revenue Growth Rate in VoIP Service Platforms Business (2021-2026)
- Figure 58: Microsoft Revenue Growth Rate in VoIP Service Platforms Business (2021-2026)
- Figure 59: Mitel Revenue Growth Rate in VoIP Service Platforms Business (2021-2026)
- Figure 60: RingCentral Revenue Growth Rate in VoIP Service Platforms Business (2021-2026)
- Figure 61: Avaya Revenue Growth Rate in VoIP Service Platforms Business (2021-2026)
- Figure 62: Twilio Revenue Growth Rate in VoIP Service Platforms Business (2021-2026)
- Figure 63: Meta Revenue Growth Rate in VoIP Service Platforms Business (2021-2026)
- Figure 64: 8×8 Revenue Growth Rate in VoIP Service Platforms Business (2021-2026)
- Figure 65: Verizon Revenue Growth Rate in VoIP Service Platforms Business (2021-2026)
- Figure 66: Enreach Revenue Growth Rate in VoIP Service Platforms Business (2021-2026)
- Figure 67: GoTo Revenue Growth Rate in VoIP Service Platforms Business (2021-2026)
- Figure 68: Vonage Revenue Growth Rate in VoIP Service Platforms Business (2021-2026)
- Figure 69: Ooma Revenue Growth Rate in VoIP Service Platforms Business (2021-2026)
- Figure 70: TextNow Revenue Growth Rate in VoIP Service Platforms Business (2021-2026)
- Figure 71: Aircall Revenue Growth Rate in VoIP Service Platforms Business (2021-2026)
- Figure 72: AVOXI Revenue Growth Rate in VoIP Service Platforms Business (2021-2026)
- Figure 73: Dialpad Revenue Growth Rate in VoIP Service Platforms Business (2021-2026)
- Figure 74: Sangoma Technologies Revenue Growth Rate in VoIP Service Platforms Business (2021-2026)
- Figure 75: Dstny Revenue Growth Rate in VoIP Service Platforms Business (2021-2026)
- Figure 76: NFON Revenue Growth Rate in VoIP Service Platforms Business (2021-2026)
- Figure 77: Nextiva Revenue Growth Rate in VoIP Service Platforms Business (2021-2026)
- Figure 78: Grasshopper Revenue Growth Rate in VoIP Service Platforms Business (2021-2026)
- Figure 79: 3CX Revenue Growth Rate in VoIP Service Platforms Business (2021-2026)
- Figure 80: Google Revenue Growth Rate in VoIP Service Platforms Business (2021-2026)
- Figure 81: Ziff Davis Revenue Growth Rate in VoIP Service Platforms Business (2021-2026)
- Figure 82: OpenPhone Revenue Growth Rate in VoIP Service Platforms Business (2021-2026)
- Figure 83: CounterPath (Alianza) Revenue Growth Rate in VoIP Service Platforms Business (2021-2026)