



Virtual Agent Chatbot Industry Research Report 2026

Industry	Published	Pages	Format
Service & Software	2026-07-04	129	PDF
Single User	Multi User	Enterprise	
USD 2,950	USD 4,430	USD 5,900	

Description

The global Virtual Agent Chatbot market was valued at US\$ million in 2025 and is projected to reach US\$ million by 2032, implying a CAGR of % over 2026–2032.

North America: the Virtual Agent Chatbot market is projected to increase from US\$ million in 2026 to US\$ million by 2032, reflecting a CAGR of % over 2026–2032. Europe: the Virtual Agent Chatbot market is projected to rise from US\$ million in 2026 to US\$ million by 2032, registering a CAGR of % over 2026–2032. Asia Pacific: the Virtual Agent Chatbot market is expected to grow from US\$ million in 2026 to US\$ million by 2032, at a CAGR of % over 2026–2032. Leading global service providers of Virtual Agent Chatbot include Ultimate AI Technologies, OpenAI, Apple, Amazon, Google, Meta AI, ChatSpot, Microsoft and Jasper Chat, among others; in 2025, the top three vendors together accounted for approximately % of global revenue.

Report Scope

This report quantifies the global Virtual Agent Chatbot market in terms of revenue (US\$ million) and, where applicable, service volume (k units), using 2024 as the base year and providing annual historical and forecast data for 2021–2032.

It standardizes definitions of service Types and end-use Applications, harmonizes provider attribution, and delivers comparable time series by company, Type, Application, and region or country, including indicative price bands (US\$/k units) and concentration ratios (CR5/CR10). Outputs are intended to support service design, budgeting, capacity planning, and benchmarking for providers, platforms, channel partners, and investors; the report also reviews technology shifts and notable service innovations relevant to Virtual Agent Chatbot.

Key Companies & Market Share Insights

This section profiles leading service providers with 2021–2025 results and a 2026–2032 outlook—covering revenue, market share, price bands, service portfolio and client mix, regional and channel mix, and key developments (M&A, network expansion, certifications). It also provides global revenue, average price, and—where applicable—volume metrics by provider, and calculates CR5/CR10 and rank changes to support comparative benchmarking.

- Virtual Agent Chatbot Market by Company
- Ultimate AI Technologies
 - OpenAI
 - Apple
 - Amazon
 - Google

Meta AI
ChatSpot
Microsoft
Jasper Chat
Zendesk Advanced AI
Ada
Zowie
Forethought
boost.ai
Netomi
Thankful

Virtual Agent Chatbot Segment by Type

AI-powered Chatbots
Customer Service Automation Tools
Conversational AI Platforms
Virtual Customer Assistants

Virtual Agent Chatbot Segment by Application

Customer Services
Retail and E-commerce
Banking
Healthcare
Travel and Hospitality

Virtual Agent Chatbot Segment by Region

North America
United States
Canada
Mexico
Europe
Germany
France
U.K.
Italy
Spain
Russia
Netherlands
Nordic Countries
Asia-Pacific
China
Japan
South Korea
India
Australia
Taiwan
Southeast Asia
South America
Brazil

Argentina
Chile
Middle East & Africa
Saudi Arabia
Israel
United Arab Emirates
Turkey
Iran
Egypt

Key Drivers & Barriers

High-impact rendering factors and drivers have been studied in this report to aid the readers to understand the general development. Moreover, the report includes restraints and challenges that may act as stumbling blocks on the way of the players. This will assist the users to be attentive and make informed decisions related to business. Specialists have also laid their focus on the upcoming business prospects.

Reasons to Buy This Report

1. This report will help the readers to understand the competition within the industries and strategies for the competitive environment to enhance the potential profit. The report also focuses on the competitive landscape of the global Virtual Agent Chatbot market, and introduces in detail the market share, industry ranking, competitor ecosystem, market performance, new product development, operation situation, expansion, and acquisition. etc. of the main players, which helps the readers to identify the main competitors and deeply understand the competition pattern of the market.
2. This report will help stakeholders to understand the global industry status and trends of Virtual Agent Chatbot and provides them with information on key market drivers, restraints, challenges, and opportunities.
3. This report will help stakeholders to understand competitors better and gain more insights to strengthen their position in their businesses. The competitive landscape section includes the market share and rank (in volume and value), competitor ecosystem, new product development, expansion, and acquisition.
4. This report stays updated with novel technology integration, features, and the latest developments in the market
5. This report helps stakeholders to gain insights into which regions to target globally
6. This report helps stakeholders to gain insights into the end-user perception concerning the adoption of Virtual Agent Chatbot.
7. This report helps stakeholders to identify some of the key players in the market and understand their valuable contribution.

Chapter Outline

Chapter 1:

Research objectives, research methods, data sources, data cross-validation;

Chapter 2:

Introduces the report scope of the report, executive summary of different market segments (product type, application, etc), including the market size of each market segment, future development potential, and so on. It offers a high-level view of the current state of the market and its likely evolution in the short to mid-term, and long term.

Chapter 3:

Provides the analysis of various market segments product types, covering the market size and development potential of each market segment, to help readers find the blue ocean market in different market segments.

Chapter 4:

Provides the analysis of various market segments application, covering the market size and development potential of each market segment, to help readers find the blue ocean market in different downstream markets.

Chapter 5:

Introduces executive summary of global market size, regional market size, this section also introduces the market dynamics, latest developments of the market, the driving factors and restrictive factors of the market, the challenges and risks faced by companies in the industry, and the analysis of relevant policies in the industry.

Chapter 6:

Detailed analysis of Virtual Agent Chatbot companies' competitive landscape, revenue market share, latest development plan, merger, and acquisition information, etc.

Chapter 7, 8, 9, 10, 11: North America, Europe, Asia Pacific, South America, Middle East and Africa segment by country. It provides a quantitative analysis of the market size and development potential of each region and its main countries and introduces the market development, future development prospects, market space, and capacity of each country in the world.

Chapter 12:

Provides profiles of key players, introducing the basic situation of the main companies in the market in detail, including revenue, gross margin, product introduction, recent development, etc.

Chapter 13:

The main points and conclusions of the report.

Table of Contents

1 Preface

- 1.1 Scope of Report
- 1.2 Reasons for Doing This Study
- 1.3 Research Methodology
- 1.4 Research Process
- 1.5 Data Source
 - 1.5.1 Secondary Sources
 - 1.5.2 Primary Sources

2 Market Overview

- 2.1 Product Definition
- 2.2 Virtual Agent Chatbot by Type
 - 2.2.1 Market Value Comparison by Type (2021 VS 2025 VS 2032)
 - 2.2.2 AI-powered Chatbots
 - 2.2.3 Customer Service Automation Tools
 - 2.2.4 Conversational AI Platforms
 - 2.2.5 Virtual Customer Assistants
- 2.3 Virtual Agent Chatbot by Application
 - 2.3.1 Market Value Comparison by Application (2021 VS 2025 VS 2032)
 - 2.3.2 Customer Services
 - 2.3.3 Retail and E-commerce
 - 2.3.4 Banking
 - 2.3.5 Healthcare
 - 2.3.6 Travel and Hospitality
- 2.4 Assumptions and Limitations

3 Virtual Agent Chatbot Breakdown Data by Type

- 3.1 Global Virtual Agent Chatbot Historic Market Size by Type (2021-2026)
- 3.2 Global Virtual Agent Chatbot Forecasted Market Size by Type (2027-2032)

4 Virtual Agent Chatbot Breakdown Data by Application

- 4.1 Global Virtual Agent Chatbot Historic Market Size by Application (2021-2026)
- 4.2 Global Virtual Agent Chatbot Forecasted Market Size by Application (2027-2032)

5 Global Growth Trends

- 5.1 Global Virtual Agent Chatbot Market Perspective (2021-2032)
- 5.2 Global Virtual Agent Chatbot Growth Trends by Region
 - 5.2.1 Global Virtual Agent Chatbot Market Size by Region: 2021 VS 2025 VS 2032
 - 5.2.2 Virtual Agent Chatbot Historic Market Size by Region (2021-2026)
 - 5.2.3 Virtual Agent Chatbot Forecasted Market Size by Region (2027-2032)
- 5.3 Virtual Agent Chatbot Market Dynamics
 - 5.3.1 Virtual Agent Chatbot Industry Trends
 - 5.3.2 Virtual Agent Chatbot Market Drivers
 - 5.3.3 Virtual Agent Chatbot Market Challenges
 - 5.3.4 Virtual Agent Chatbot Market Restraints

6 Market Competitive Landscape by Players

- 6.1 Global Top Virtual Agent Chatbot Players by Revenue
 - 6.1.1 Global Top Virtual Agent Chatbot Players by Revenue (2021-2026)
 - 6.1.2 Global Virtual Agent Chatbot Revenue Market Share by Players (2021-2026)
 - 6.2 Global Virtual Agent Chatbot Industry Players Ranking, 2023 VS 2024 VS 2025
 - 6.3 Global Key Players of Virtual Agent Chatbot Head Office and Area Served
 - 6.4 Global Virtual Agent Chatbot Players, Product Type & Application
 - 6.5 Global Virtual Agent Chatbot Manufacturers Established Date
 - 6.6 Global Virtual Agent Chatbot Market CR5 and HHI
 - 6.7 Global Players Mergers & Acquisition
-

7 North America

- 7.1 North America Virtual Agent Chatbot Market Size (2021-2032)
 - 7.2 North America Virtual Agent Chatbot Market Growth Rate by Country: 2021 VS 2025 VS 2032
 - 7.3 North America Virtual Agent Chatbot Market Size by Country (2021-2026)
 - 7.4 North America Virtual Agent Chatbot Market Size by Country (2027-2032)
 - 7.5 United States
 - 7.5 United States
 - 7.6 Canada
 - 7.7 Mexico
-

8 Europe

- 8.1 Europe Virtual Agent Chatbot Market Size (2021-2032)
 - 8.2 Europe Virtual Agent Chatbot Market Growth Rate by Country: 2021 VS 2025 VS 2032
 - 8.3 Europe Virtual Agent Chatbot Market Size by Country (2021-2026)
 - 8.4 Europe Virtual Agent Chatbot Market Size by Country (2027-2032)
 - 8.5 Germany
 - 8.6 France
 - 8.7 U.K.
 - 8.8 Italy
 - 8.9 Spain
 - 8.10 Russia
 - 8.11 Netherlands
 - 8.12 Nordic Countries
-

9 Asia-Pacific

- 9.1 Asia-Pacific Virtual Agent Chatbot Market Size (2021-2032)
 - 9.2 Asia-Pacific Virtual Agent Chatbot Market Growth Rate by Country: 2021 VS 2025 VS 2032
 - 9.3 Asia-Pacific Virtual Agent Chatbot Market Size by Country (2021-2026)
 - 9.4 Asia-Pacific Virtual Agent Chatbot Market Size by Country (2027-2032)
 - 9.5 China
 - 9.6 Japan
 - 9.7 South Korea
 - 9.8 India
 - 9.9 Australia
 - 9.10 China Taiwan
 - 9.11 Southeast Asia
-

10 South America

- 10.1 South America Virtual Agent Chatbot Market Size (2021-2032)
- 10.2 South America Virtual Agent Chatbot Market Growth Rate by Country: 2021 VS 2025 VS 2032
- 10.3 South America Virtual Agent Chatbot Market Size by Country (2021-2026)

- 10.4 South America Virtual Agent Chatbot Market Size by Country (2027-2032)
- 10.5 Brazil
- 10.6 Argentina
- 10.7 Chile
- 10.8 Colombia
- 10.9 Peru

11 Middle East & Africa

- 11.1 Middle East & Africa Virtual Agent Chatbot Market Size (2021-2032)
- 11.2 Middle East & Africa Virtual Agent Chatbot Market Growth Rate by Country: 2021 VS 2025 VS 2032
- 11.3 Middle East & Africa Virtual Agent Chatbot Market Size by Country (2021-2026)
- 11.4 Middle East & Africa Virtual Agent Chatbot Market Size by Country (2027-2032)
- 11.5 Saudi Arabia
- 11.6 Israel
- 11.7 United Arab Emirates
- 11.8 Turkey
- 11.9 Iran
- 11.10 Egypt

12 Players Profiled

- 12.1 Ultimate AI Technologies
 - 12.1.1 Ultimate AI Technologies Company Information
 - 12.1.2 Ultimate AI Technologies Business Overview
 - 12.1.3 Ultimate AI Technologies Revenue in Virtual Agent Chatbot Business (2021-2026)
 - 12.1.4 Ultimate AI Technologies Virtual Agent Chatbot Product Portfolio
 - 12.1.5 Ultimate AI Technologies Recent Developments
- 12.2 OpenAI
 - 12.2.1 OpenAI Company Information
 - 12.2.2 OpenAI Business Overview
 - 12.2.3 OpenAI Revenue in Virtual Agent Chatbot Business (2021-2026)
 - 12.2.4 OpenAI Virtual Agent Chatbot Product Portfolio
 - 12.2.5 OpenAI Recent Developments
- 12.3 Apple
 - 12.3.1 Apple Company Information
 - 12.3.2 Apple Business Overview
 - 12.3.3 Apple Revenue in Virtual Agent Chatbot Business (2021-2026)
 - 12.3.4 Apple Virtual Agent Chatbot Product Portfolio
 - 12.3.5 Apple Recent Developments
- 12.4 Amazon
 - 12.4.1 Amazon Company Information
 - 12.4.2 Amazon Business Overview
 - 12.4.3 Amazon Revenue in Virtual Agent Chatbot Business (2021-2026)
 - 12.4.4 Amazon Virtual Agent Chatbot Product Portfolio
 - 12.4.5 Amazon Recent Developments
- 12.5 Google
 - 12.5.1 Google Company Information
 - 12.5.2 Google Business Overview
 - 12.5.3 Google Revenue in Virtual Agent Chatbot Business (2021-2026)
 - 12.5.4 Google Virtual Agent Chatbot Product Portfolio

12.5.5 Google Recent Developments

12.6 Meta AI

12.6.1 Meta AI Company Information

12.6.2 Meta AI Business Overview

12.6.3 Meta AI Revenue in Virtual Agent Chatbot Business (2021-2026)

12.6.4 Meta AI Virtual Agent Chatbot Product Portfolio

12.6.5 Meta AI Recent Developments

12.7 ChatSpot

12.7.1 ChatSpot Company Information

12.7.2 ChatSpot Business Overview

12.7.3 ChatSpot Revenue in Virtual Agent Chatbot Business (2021-2026)

12.7.4 ChatSpot Virtual Agent Chatbot Product Portfolio

12.7.5 ChatSpot Recent Developments

12.8 Microsoft

12.8.1 Microsoft Company Information

12.8.2 Microsoft Business Overview

12.8.3 Microsoft Revenue in Virtual Agent Chatbot Business (2021-2026)

12.8.4 Microsoft Virtual Agent Chatbot Product Portfolio

12.8.5 Microsoft Recent Developments

12.9 Jasper Chat

12.9.1 Jasper Chat Company Information

12.9.2 Jasper Chat Business Overview

12.9.3 Jasper Chat Revenue in Virtual Agent Chatbot Business (2021-2026)

12.9.4 Jasper Chat Virtual Agent Chatbot Product Portfolio

12.9.5 Jasper Chat Recent Developments

12.10 Zendesk Advanced AI

12.10.1 Zendesk Advanced AI Company Information

12.10.2 Zendesk Advanced AI Business Overview

12.10.3 Zendesk Advanced AI Revenue in Virtual Agent Chatbot Business (2021-2026)

12.10.4 Zendesk Advanced AI Virtual Agent Chatbot Product Portfolio

12.10.5 Zendesk Advanced AI Recent Developments

12.11 Ada

12.11.1 Ada Company Information

12.11.2 Ada Business Overview

12.11.3 Ada Revenue in Virtual Agent Chatbot Business (2021-2026)

12.11.4 Ada Virtual Agent Chatbot Product Portfolio

12.11.5 Ada Recent Developments

12.12 Zowie

12.12.1 Zowie Company Information

12.12.2 Zowie Business Overview

12.12.3 Zowie Revenue in Virtual Agent Chatbot Business (2021-2026)

12.12.4 Zowie Virtual Agent Chatbot Product Portfolio

12.12.5 Zowie Recent Developments

12.13 Forethought

12.13.1 Forethought Company Information

12.13.2 Forethought Business Overview

12.13.3 Forethought Revenue in Virtual Agent Chatbot Business (2021-2026)

12.13.4 Forethought Virtual Agent Chatbot Product Portfolio

12.13.5 Forethought Recent Developments

12.14 boost.ai

12.14.1 boost.ai Company Information

12.14.2 boost.ai Business Overview

12.14.3 boost.ai Revenue in Virtual Agent Chatbot Business (2021-2026)

12.14.4 boost.ai Virtual Agent Chatbot Product Portfolio

12.14.5 boost.ai Recent Developments

12.15 Netomi

12.15.1 Netomi Company Information

12.15.2 Netomi Business Overview

12.15.3 Netomi Revenue in Virtual Agent Chatbot Business (2021-2026)

12.15.4 Netomi Virtual Agent Chatbot Product Portfolio

12.15.5 Netomi Recent Developments

12.16 Thankful

12.16.1 Thankful Company Information

12.16.2 Thankful Business Overview

12.16.3 Thankful Revenue in Virtual Agent Chatbot Business (2021-2026)

12.16.4 Thankful Virtual Agent Chatbot Product Portfolio

12.16.5 Thankful Recent Developments

13 Report Conclusion

14 Disclaimer

List of Tables and Figures

List of Tables:

- Table 1: Secondary Sources
- Table 2: Primary Sources
- Table 3: Market Value Comparison by Type (2021 VS 2025 VS 2032) & (US\$ Million)
- Table 4: Market Value Comparison by Application (2021 VS 2025 VS 2032) & (US\$ Million)
- Table 5: Global Virtual Agent Chatbot Market Size by Type (2021-2026) & (US\$ Million)
- Table 6: Global Virtual Agent Chatbot Revenue Market Share by Type (2021-2026)
- Table 7: Global Virtual Agent Chatbot Forecasted Market Size by Type (2027-2032) & (US\$ Million)
- Table 8: Global Virtual Agent Chatbot Revenue Market Share by Type (2027-2032)
- Table 9: Global Virtual Agent Chatbot Market Size by Application (2021-2026) & (US\$ Million)
- Table 10: Global Virtual Agent Chatbot Revenue Market Share by Application (2021-2026)
- Table 11: Global Virtual Agent Chatbot Forecasted Market Size by Application (2027-2032) & (US\$ Million)
- Table 12: Global Virtual Agent Chatbot Revenue Market Share by Application (2027-2032)
- Table 13: Global Virtual Agent Chatbot Market Size by Region (US\$ Million): 2021 VS 2025 VS 2032
- Table 14: Global Virtual Agent Chatbot Market Size by Region (2021-2026) & (US\$ Million)
- Table 15: Global Virtual Agent Chatbot Market Share by Region (2021-2026)
- Table 16: Global Virtual Agent Chatbot Forecasted Market Size by Region (2027-2032) & (US\$ Million)
- Table 17: Global Virtual Agent Chatbot Market Share by Region (2027-2032)
- Table 18: Virtual Agent Chatbot Industry Trends
- Table 19: Virtual Agent Chatbot Industry Drivers
- Table 20: Virtual Agent Chatbot Industry Opportunities and Challenges
- Table 21: Virtual Agent Chatbot Market Restraints
- Table 22: Global Top Virtual Agent Chatbot Players by Revenue (US\$ Million) & (2021-2026)
- Table 23: Global Virtual Agent Chatbot Revenue Market Share by Players (2021-2026)
- Table 24: Global Virtual Agent Chatbot Industry Players Ranking, 2024 VS 2025 VS 2026
- Table 25: Global Key Players of Virtual Agent Chatbot, Headquarters and Area Served
- Table 26: Global Virtual Agent Chatbot Players, Product Type & Application
- Table 27: Global Players Market Concentration Ratio (CR5 and HHI)
- Table 28: Global Virtual Agent Chatbot by Players Type (Tier 1, Tier 2, and Tier 3) & (Based on the Revenue of 2025)
- Table 29: Players Mergers & Acquisitions, Expansion Plans
- Table 30: North America Virtual Agent Chatbot Market Growth Rate by Country: 2021 VS 2025 VS 2032 (US\$ Million)
- Table 31: North America Virtual Agent Chatbot Market Size by Country (2021-2026) & (US\$ Million)
- Table 32: North America Virtual Agent Chatbot Market Size by Country (2027-2032) & (US\$ Million)
- Table 33: Europe Virtual Agent Chatbot Market Growth Rate by Country: 2021 VS 2025 VS 2032 (US\$ Million)
- Table 34: Europe Virtual Agent Chatbot Market Size by Country (2021-2026) & (US\$ Million)
- Table 35: Europe Virtual Agent Chatbot Market Size by Country (2027-2032) & (US\$ Million)
- Table 36: Asia Pacific Virtual Agent Chatbot Market Growth Rate by Country: 2021 VS 2025 VS 2032 (US\$ Million)
- Table 37: Asia Pacific Virtual Agent Chatbot Market Size by Region (2021-2026) & (US\$ Million)
- Table 38: Asia Pacific Virtual Agent Chatbot Market Size by Country (2027-2032) & (US\$ Million)
- Table 39: South America Virtual Agent Chatbot Market Growth Rate by Country: 2021 VS 2025 VS 2032 (US\$ Million)
- Table 40: South America Virtual Agent Chatbot Market Size by Country (2021-2026) & (US\$ Million)
- Table 41: South America Virtual Agent Chatbot Market Size by Country (2027-2032) & (US\$ Million)
- Table 42: Middle East & Africa Virtual Agent Chatbot Market Growth Rate by Country: 2021 VS 2025 VS 2032 (US\$ Million)
- Table 43: Middle East & Africa Virtual Agent Chatbot Market Size by Country (2021-2026) & (US\$ Million)
- Table 44: Middle East & Africa Virtual Agent Chatbot Market Size by Country (2027-2032) & (US\$ Million)
- Table 45: Ultimate AI Technologies Company Information
- Table 46: Ultimate AI Technologies Business Overview
- Table 47: Ultimate AI Technologies Revenue in Virtual Agent Chatbot Business (2021-2026) & (US\$ Million)
- Table 48: Ultimate AI Technologies Virtual Agent Chatbot Product Portfolio
- Table 49: Ultimate AI Technologies Recent Developments
- Table 50: OpenAI Company Information
- Table 51: OpenAI Business Overview
- Table 52: OpenAI Revenue in Virtual Agent Chatbot Business (2021-2026) & (US\$ Million)
- Table 53: OpenAI Virtual Agent Chatbot Product Portfolio
- Table 54: OpenAI Recent Developments
- Table 55: Apple Company Information

- [Table 56: Apple Business Overview](#)
- [Table 57: Apple Revenue in Virtual Agent Chatbot Business \(2021-2026\) & \(US\\$ Million\)](#)
- [Table 58: Apple Virtual Agent Chatbot Product Portfolio](#)
- [Table 59: Apple Recent Developments](#)
- [Table 60: Amazon Company Information](#)
- [Table 61: Amazon Business Overview](#)
- [Table 62: Amazon Revenue in Virtual Agent Chatbot Business \(2021-2026\) & \(US\\$ Million\)](#)
- [Table 63: Amazon Virtual Agent Chatbot Product Portfolio](#)
- [Table 64: Amazon Recent Developments](#)
- [Table 65: Google Company Information](#)
- [Table 66: Google Business Overview](#)
- [Table 67: Google Revenue in Virtual Agent Chatbot Business \(2021-2026\) & \(US\\$ Million\)](#)
- [Table 68: Google Virtual Agent Chatbot Product Portfolio](#)
- [Table 69: Google Recent Developments](#)
- [Table 70: Meta AI Company Information](#)
- [Table 71: Meta AI Business Overview](#)
- [Table 72: Meta AI Revenue in Virtual Agent Chatbot Business \(2021-2026\) & \(US\\$ Million\)](#)
- [Table 73: Meta AI Virtual Agent Chatbot Product Portfolio](#)
- [Table 74: Meta AI Recent Developments](#)
- [Table 75: ChatSpot Company Information](#)
- [Table 76: ChatSpot Business Overview](#)
- [Table 77: ChatSpot Revenue in Virtual Agent Chatbot Business \(2021-2026\) & \(US\\$ Million\)](#)
- [Table 78: ChatSpot Virtual Agent Chatbot Product Portfolio](#)
- [Table 79: ChatSpot Recent Developments](#)
- [Table 80: Microsoft Company Information](#)
- [Table 81: Microsoft Business Overview](#)
- [Table 82: Microsoft Revenue in Virtual Agent Chatbot Business \(2021-2026\) & \(US\\$ Million\)](#)
- [Table 83: Microsoft Virtual Agent Chatbot Product Portfolio](#)
- [Table 84: Microsoft Recent Developments](#)
- [Table 85: Jasper Chat Company Information](#)
- [Table 86: Jasper Chat Business Overview](#)
- [Table 87: Jasper Chat Revenue in Virtual Agent Chatbot Business \(2021-2026\) & \(US\\$ Million\)](#)
- [Table 88: Jasper Chat Virtual Agent Chatbot Product Portfolio](#)
- [Table 89: Jasper Chat Recent Developments](#)
- [Table 90: Zendesk Advanced AI Company Information](#)
- [Table 91: Zendesk Advanced AI Business Overview](#)
- [Table 92: Zendesk Advanced AI Revenue in Virtual Agent Chatbot Business \(2021-2026\) & \(US\\$ Million\)](#)
- [Table 93: Zendesk Advanced AI Virtual Agent Chatbot Product Portfolio](#)
- [Table 94: Zendesk Advanced AI Recent Developments](#)
- [Table 95: Ada Company Information](#)
- [Table 96: Ada Business Overview](#)
- [Table 97: Ada Revenue in Virtual Agent Chatbot Business \(2021-2026\) & \(US\\$ Million\)](#)
- [Table 98: Ada Virtual Agent Chatbot Product Portfolio](#)
- [Table 99: Ada Recent Developments](#)
- [Table 100: Zowie Company Information](#)
- [Table 101: Zowie Business Overview](#)
- [Table 102: Zowie Revenue in Virtual Agent Chatbot Business \(2021-2026\) & \(US\\$ Million\)](#)
- [Table 103: Zowie Virtual Agent Chatbot Product Portfolio](#)
- [Table 104: Zowie Recent Developments](#)
- [Table 105: Forethought Company Information](#)
- [Table 106: Forethought Business Overview](#)
- [Table 107: Forethought Revenue in Virtual Agent Chatbot Business \(2021-2026\) & \(US\\$ Million\)](#)
- [Table 108: Forethought Virtual Agent Chatbot Product Portfolio](#)
- [Table 109: Forethought Recent Developments](#)
- [Table 110: boost.ai Company Information](#)
- [Table 111: boost.ai Business Overview](#)
- [Table 112: boost.ai Revenue in Virtual Agent Chatbot Business \(2021-2026\) & \(US\\$ Million\)](#)
- [Table 113: boost.ai Virtual Agent Chatbot Product Portfolio](#)
- [Table 114: boost.ai Recent Developments](#)
- [Table 115: Netomi Company Information](#)
- [Table 116: Netomi Business Overview](#)
- [Table 117: Netomi Revenue in Virtual Agent Chatbot Business \(2021-2026\) & \(US\\$ Million\)](#)
- [Table 118: Netomi Virtual Agent Chatbot Product Portfolio](#)
- [Table 119: Netomi Recent Developments](#)
- [Table 120: Thankful Company Information](#)

- Table 121: Thankful Business Overview
- Table 122: Thankful Revenue in Virtual Agent Chatbot Business (2021-2026) & (US\$ Million)
- Table 123: Thankful Virtual Agent Chatbot Product Portfolio
- Table 124: Thankful Recent Developments
- Table 125: Authors List of This Report

List of Figures:

- Figure 1: Research Methodology
- Figure 2: Research Process
- Figure 3: Key Executives Interviewed
- Figure 4: Virtual Agent Chatbot Product Image
- Figure 5: Global Virtual Agent Chatbot Market Size Comparison by Type (2021 VS 2025 VS 2032) & (US\$ Million)
- Figure 6: Global Virtual Agent Chatbot Market Share by Type: 2025 VS 2032
- Figure 7: AI-powered Chatbots Product
- Figure 8: Customer Service Automation Tools Product
- Figure 9: Conversational AI Platforms Product
- Figure 10: Virtual Customer Assistants Product
- Figure 11: Global Virtual Agent Chatbot Market Size by Application (2021 VS 2025 VS 2032) & (US\$ Million)
- Figure 12: Global Virtual Agent Chatbot Market Share by Application: 2025 VS 2032
- Figure 13: Customer Services Product
- Figure 14: Retail and E-commerce Product
- Figure 15: Banking Product
- Figure 16: Healthcare Product
- Figure 17: Travel and Hospitality Product
- Figure 18: Global Virtual Agent Chatbot Market Size (US\$ Million), Year-over-Year: 2021-2032
- Figure 19: Global Virtual Agent Chatbot Market Size, (US\$ Million), 2021 VS 2025 VS 2032
- Figure 20: Global Virtual Agent Chatbot Market Share by Region: 2025 VS 2032
- Figure 21: Global Virtual Agent Chatbot Market Share by Players in 2025
- Figure 22: Global Virtual Agent Chatbot Manufacturers Established Date
- Figure 23: Global Top 5 and 10 Virtual Agent Chatbot Players Market Share by Revenue in 2025
- Figure 24: Players Type (Tier 1, Tier 2, and Tier 3): 2021 VS 2025
- Figure 25: North America Virtual Agent Chatbot Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 26: North America Virtual Agent Chatbot Market Share by Country (2021-2032)
- Figure 27: United States Virtual Agent Chatbot Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 28: Canada Virtual Agent Chatbot Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 29: Mexico Virtual Agent Chatbot Market Share by Country (2021-2032)
- Figure 30: Europe Virtual Agent Chatbot Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 31: Europe Virtual Agent Chatbot Market Share by Country (2021-2032)
- Figure 32: Germany Virtual Agent Chatbot Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 33: France Virtual Agent Chatbot Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 34: U.K. Virtual Agent Chatbot Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 35: Italy Virtual Agent Chatbot Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 36: Spain Virtual Agent Chatbot Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 37: Russia Virtual Agent Chatbot Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 38: Netherlands Virtual Agent Chatbot Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 39: Nordic Countries Virtual Agent Chatbot Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 40: Asia-Pacific Virtual Agent Chatbot Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 41: Asia-Pacific Virtual Agent Chatbot Market Share by Country (2021-2032)
- Figure 42: China Virtual Agent Chatbot Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 43: Japan Virtual Agent Chatbot Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 44: South Korea Virtual Agent Chatbot Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 45: India Virtual Agent Chatbot Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 46: India Virtual Agent Chatbot Market Share by Country (2021-2032)
- Figure 47: Australia Virtual Agent Chatbot Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 48: China Taiwan Virtual Agent Chatbot Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 49: Southeast Asia Virtual Agent Chatbot Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 50: South America Virtual Agent Chatbot Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 51: South America Virtual Agent Chatbot Market Share by Country (2021-2032)
- Figure 52: Brazil Virtual Agent Chatbot Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 53: Argentina Virtual Agent Chatbot Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 54: Chile Virtual Agent Chatbot Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 55: Colombia Virtual Agent Chatbot Market Size YoY Growth (2021-2032) & (US\$ Million)
- Figure 56: Peru Virtual Agent Chatbot Market Size YoY Growth (2021-2032) & (US\$ Million)

- Figure 57: Ultimate AI Technologies Revenue Growth Rate in Virtual Agent Chatbot Business (2021-2026)
- Figure 58: OpenAI Revenue Growth Rate in Virtual Agent Chatbot Business (2021-2026)
- Figure 59: Apple Revenue Growth Rate in Virtual Agent Chatbot Business (2021-2026)
- Figure 60: Amazon Revenue Growth Rate in Virtual Agent Chatbot Business (2021-2026)
- Figure 61: Google Revenue Growth Rate in Virtual Agent Chatbot Business (2021-2026)
- Figure 62: Meta AI Revenue Growth Rate in Virtual Agent Chatbot Business (2021-2026)
- Figure 63: ChatSpot Revenue Growth Rate in Virtual Agent Chatbot Business (2021-2026)
- Figure 64: Microsoft Revenue Growth Rate in Virtual Agent Chatbot Business (2021-2026)
- Figure 65: Jasper Chat Revenue Growth Rate in Virtual Agent Chatbot Business (2021-2026)
- Figure 66: Zendesk Advanced AI Revenue Growth Rate in Virtual Agent Chatbot Business (2021-2026)
- Figure 67: Ada Revenue Growth Rate in Virtual Agent Chatbot Business (2021-2026)
- Figure 68: Zowie Revenue Growth Rate in Virtual Agent Chatbot Business (2021-2026)
- Figure 69: Forethought Revenue Growth Rate in Virtual Agent Chatbot Business (2021-2026)
- Figure 70: boost.ai Revenue Growth Rate in Virtual Agent Chatbot Business (2021-2026)
- Figure 71: Netomi Revenue Growth Rate in Virtual Agent Chatbot Business (2021-2026)
- Figure 72: Thankful Revenue Growth Rate in Virtual Agent Chatbot Business (2021-2026)